

Silk Road Tour to 5 Stans and the Caucasus

Key information

Countries visited: Kazakhstan, Kyrgyzstan, Uzbekistan, Tajikistan, Turkmenistan, Azerbaijan, Georgia, Armenia

Duration: 31 days / 30 nights

Best season: April - June, August - October

Tour type: Small group of 2 - 13 pax

What's included:

All airport and land border transfers, Accommodation in hotels (twin/double shared rooms), Meals: breakfast at the hotels, lunches and dinners as per the program, Services of a private air-conditioned car with a driver as per the program, English-speaking escort guide for all days, Tashkent-Samarkand train tickets, Domestic flights: Urgench-Tashkent; Bishkek-Tashkent; Mary-Ashgabat, Entrance fees to the listed sites, Show program in Bukhara and show with hawks in Kazakhstan, 2 bottles of water per day, Visa support (Letter of Invitation for Turkmenistan), 4-wheel drive vehicle for Gergeti Trinity Church, Wine tasting in Sighnaghi.

What's not included:

International flight tickets, Tips and gratuities, Visa fees, Porterage, **Tashkent-Baku flight**

Itinerary in brief

Day 1 - Arrival - Almaty City Tour

Day 2 - Almaty - Medeo - Almaty

Day 3 - Almaty - Bishkek

Day 4 - Bishkek - Issyk Kul

Day 5 - Issyk Kul - Cholpon Ata - Grigorevka Gorge - Bishkek

Day 6 - Bishkek - Tashkent

Day 7 - Tashkent City Tour

Day 8 - Tashkent - Samarkand

Day 9 - Samarkand - Panjakent

Day 10 - Panjakent - Seven Lakes - Samarkand

Day 11 - Samarkand - Bukhara

Day 12 - Bukhara City Tour

Day 13 - Bukhara - Farab (121 km, 2 hrs) - Turkmenabat (32 km, 47 min) - Mary (240 km, 3 hrs)

Day 14 - Mary - Ashgabat

Day 15 - Ashgabat City Tour

Day 16 - Ashgabat - Darvaza Gas Crater

Day 17 - Darvaza - Khiva

Day 18 - Khiva - Urgench - Tashkent flight

Day 19 - Tashkent-Baku flight (not included) - Arrival in Baku

Day 20 - Gobustan - Baku

Day 21 - Baku City Tour



Day 22 - Baku - Shamakhi - Sheki

Day 23 - Lagodekhi border - Signaghi - Tbilisi

Day 24 - Tbilisi City Tour - Mtskheta

Day 25 - Ananuri - Kazbegi - Gudauri - Gergeti - Tbilisi

Day 26 - Kakheti - Telavi - Tsinandali - Tbilisi

Day 27 - Sadakhlo border - Goshavank - Dilijan - Sevan - Yerevan

Day 28 - Yerevan City Tour - Echmiadzin - Yerevan

Day 29 - Khor Virap - Noravank - Yerevan

Day 30 - Garni - Geghard - Yerevan

Day 31 - Departure



Detailed Itinerary

Day 1

After you arrive at Almaty airport, our company representatives will meet you and accompany you to your hotel. Free time for rest. On this day, you'll have a full sightseeing tour around Almaty city. It is the largest metropolis of Kazakhstan, located in the foothills of the Trans-Ili Alatau mountain range. Until 1997, it was the capital of the state and remains a commercial and cultural center. «Almaty» is translated from Kazakh as «the city of apple trees». Your sightseeing program will include the main sights of the city: Panfilov Park, Zenkov Wooden Cathedral, Memorial of Glory and Eternal Flame, and Almaty's Green Bazaar. The bazaar appeared here 100 years ago and remains an important trading part of the city. It is an attractive tourist place full of the colorful local atmosphere where one can buy national products, smoked fish, spices, medicinal herbs, and cheeses, as well as chat with good-natured, friendly sellers and get to know the everyday life of Kazakhs. The tour will proceed to the Kok-Tobe hill, where the tallest TV tower in the world is located. In Kok-Tobe Park, there is a great observation area for enjoying the view of Almaty. The tour will end with a short ride from the top of the hill to the center of the city by the famous Almaty cableway.

Overnight: *Hotel in Almaty*

Day 2

On this day, you will visit the picturesque area near Almaty known for its natural gems. First, you will stop at the Medeo and Shymbulak Mountain resorts and take a ski lift to reach an altitude of 3200 meters to enjoy the fresh mountain air and nice views. On your way back to the city, you will stop at the Falcon Farm to enjoy the show of trained hawks.

Overnight: *Hotel in Almaty*

Meals: *Breakfast*

Day 3

First, you will be transferred to the Kazakhstan – Kyrgyzstan border, and after passing the customs, your exciting journey will begin. Kyrgyzstan is a mysterious, less-visited country of picturesque lakes and rivers, mountain peaks covered in eternal snow, friendly nomads, and the unique flavors of Asian cuisine. After check-in at the hotel, you will have some time to rest. A little bit later, you will have a sightseeing tour including such sights as the local bazaar, Ala-Too Square, and monuments to national heroes.

Overnight: *Hotel in Bishkek*

Meals: *Breakfast*

Day 4

Today you will leave Bishkek to visit the gem of Kyrgyzstan's nature – Issyk Kul Lake. It is the seventh-deepest lake in the world and the second-largest saline lake after the Caspian Sea. Lunch will be served in a local Kyrgyz family. Before reaching Issyk Kul, you will make a stop to visit Burana Tower. On the lake shores, you will admire the inspiring views of mountain peaks, unspoiled nature, and surrounding woods.

Overnight: *Hotel in Issyk Kul*

Meals: *Breakfast, lunch*



Day 5

In the morning, you will head to Grigorevka Gorge - the largest and most famous one on the northern coast of Issyk-Kul, located on the Kungey Ala-Too mountain range. It is located about 30 km from Cholpon-Ata city, on the road from Bishkek. It is a land of gently sloping valleys and dense fir forests. You will spend several hours in this area enjoying the beauty and tranquility of the surrounding nature. In the afternoon, you will return to Bishkek to have a rest.

Overnight: *Hotel in Bishkek*

Meals: *Breakfast*

Day 6

Today you're going to visit Ala Archa Gorge, located at a distance of 45 km from Bishkek. The gorge lies within the national park on a spur of the Tien Shan mountain range. It is a wonderful place for hiking, enjoying fresh, crystal air, fabulous scenery, and tranquility. Afterward, you will return to Bishkek and will have free time for shopping. After lunchtime, prepare to have a flight to Tashkent – the capital of Uzbekistan. The country is attractive due to its long-lasting history connected with the Great Silk Road, distinctive architectural style, exotic national cuisine, and unique cultural traditions.

Overnight: *Hotel in Tashkent*

Meals: *Breakfast*

Day 7

Prepare to learn lots of curious secrets this day. You will have a full sightseeing tour around Tashkent covering all the important monuments: Khast Imam Complex (where the world's oldest Koran is kept), Chorsu Bazaar, and Madrasah Kukeldash, the largest madrasa (educational institution) of the 16 century. After lunchtime, your tour will proceed to the modern part of the city. You will explore the Independent Square and the A. Navoi Theater Square. Independence Square is located at the center of the city and is considered the favorite place of the locals. Here you will see the well-known beautiful fountains as well as many important government buildings and administrative institutions, such as the Uzbek Parliament Supreme Chamber, the Cabinet of Ministers of the Republic of Uzbekistan, and others. In the Museum of Applied Art of Uzbekistan, you will have a chance to admire over 7,000 samples of applied arts: handmade embroidery, skull caps, jewelry, carpets, and other Uzbek art exhibits.

Overnight: *Hotel in Tashkent*

Meals: *Breakfast*

Day 8

The day will start with a trip to the important historical city of Samarkand, occupying a central position on the Silk Road. The city is protected by UNESCO and is considered one of the most ancient cities on the earth. The tour will start with an exploration of Registan Square, famous for its architectural ensemble of three madrasahs (Islamic schools) - the Ulugh Beg Madrasah, the Tilya-Kori Madrasah, and the Sher-Dor Madrasah. The tour will proceed to the mausoleum of Gur-e-Amir where the tomb of Tamerlane the Conqueror was founded. The last historical sights to visit will be the Shakhi Zinda Necropolis and the Bibi-Khanym Mosque. To plunge into the local culture and try many exotic national products, we recommend visiting Samarkand central bazaar. Be sure to try the famous local national bread – non.

Overnight: *Hotel in Samarkand*

Meals: *Breakfast*



Day 9

In the morning, you will leave Samarkand for one of the most ancient cities of Central Asia - Panjakent. It is located in the picturesque valley of the Zeravshan River and is about 5500 years old. There were times when Panjakent was one of the most important cultural and craft centers of the country. It was even called the "Central Asian Pompeii." It was a splendidly fortified, well-maintained city with the ruler's palace, two temples, markets, and rich dwellings of citizens, decorated with numerous paintings. Then the city was destroyed by Arabs, and only in the last century were its ruins found by archaeologists. You will have a chance to explore the ruins, see the remains of different constructions, admire the masterpieces of the early Middle Age Eastern painting, etc.

Overnight: *Hotel in Panjakent*

Meals: *Breakfast*

Day 10

Today you will have a trip to the natural gems of Tajikistan – Seven Lakes, located at a distance of 60 km south of Panjakent. You will have a short hike in this fantastic area along the gorge surrounded by impressive landscapes. The trail will lead you to the lakes that are situated at different altitudes and have different colors. After a pleasant time in such a paradise, you will return to Samarkand (90 km) through the Jartepo border. Enjoy some free time in Samarkand, have a rest, and get ready for further exploration of this unique city. For the rest of the day, you will continue with the sightseeing tour and will visit Paper Mills Factory, the Afrasiyob Museum, and Ulugbek's observatory, which is the biggest one in the East

Overnight: *Hotel in Samarkand*

Meals: *Breakfast*

Day 11

Your day will start with a trip to Bukhara – the town of an unprecedented number of mosques, the tombs of many Islamic saints, significant religious places, and architectural masterpieces. During the way, you will make several stops to visit important historical places such as the ruins of the medieval monument Caravanserai Rabat-i-Malik and Gijduvan town. In Bukhara, you will visit the Chor Minor memorial and have a rest at the local cozy hotel.

Overnight: *Hotel in Bukhara*

Meals: *Breakfast*

Day 12

The day will be devoted to the exploration of Bukhara's historical heritage. The town was founded about 2000 years ago and became the major center of the Great Silk Road and the capital of the great state of the Samanids. Persian rulers ennobled the appearance of Bukhara, erecting beautiful palaces, tombs, caravanserais, madrassas, and mosques. Your city tour program will include the following sights: Samanid's dynasty mausoleum, Chashma Ayub Mausoleum, Bolo Hauz Mosque, the Ark Fortress, Kalon Complex, Magoki Attori Mosque, Ulugbek and Abdulaziz Khan Madrasahs and Lyabi-Khauz Ensemble. The day will end with a pleasant dinner and folk show – program in old Nodir Devon Begi Madrasah. Dinner will be organized in Nodir Devon Begi Madrasah.

Overnight: *Hotel in Bukhara*

Meals: *Breakfast, Dinner*

Day 13



The day will start with the second part of your sightseeing tour around Bukhara. You will visit the summer palace of Emir Said Mir Mohammed Alim Khan. After lunchtime, you will be transferred to the Uzbekistan-Turkmenistan border to pass customs. You will head to Mary City through Turkmenabat (4-5 hours driving). On the way, you will cross the world-known Karakum Desert, considered the hottest one in Central Asia. Its name is translated as «the black sand,» which is explained by the dark soil lying beneath the sand.

Overnight: *Hotel in Mary*

Meals: *Breakfast*

Day 14

After breakfast, you will travel to explore the ancient Marv city (40 km from Mary), preserved in ruins. It has a long 4000-year-old history during which it was the capital of different kingdoms and empires. Nowadays, it is included in the UNESCO Heritage list. With the help of our professional guides, you will have a deep immersion into the historical heritage of Marv and will visit the following sights: Gyz Gala and Oglan Gala, Complex of Askhabs, Gyaur Gala, Erk Gala, Soltan Gala, Soltan Sanjar Mausoleum, and Ibn Zeid Mausoleum. After lunchtime, you will return to Mary and will have a walking tour in the central part of the city. The tour will include visits to the local United Museum of History, Ethnography, Flora and Fauna of Mary and Orthodox Church built by Russians at the end of the XIX century, the Regional Mosque, the Central Theater, the Convention and Conference Center “Ruhiyat Koshgi”, the Central Park and the Monument of Mollanepes. After the end of the tour, you'll have a flight to Ashgabat city.

Overnight: *Hotel in Ashgabat*

Meals: *Breakfast*

Day 15

Today you will have a full exploration of Ashgabat city. Ashgabat is «the city of white marble», the largest administrative, political, industrial, scientific, and cultural center of the state. Due to the abundance of pure white marble buildings, the city was included in the Guinness World Records book. First, you will see the beautiful fountain complex of Oguz Han & Sons and then the main Turkmenian Mosque. After a while, you will have a short trip to the Nissa historical complex. It consists of two archaeological monuments - Old and New Nissa. Next, you'll return to Ashgabat and see the famous monument of the capital, the Monument to the Turkmenistan Constitution, founded to mark the 20th anniversary of Turkmenistan's independence. After the lunch break and some time for a rest, you will get acquainted with the cultural peculiarities of the country. In the National Carpet Museum, explore the local unique handiwork and in Gulistan Bazaar, try local products and communicate with locals.

Overnight: *Hotel in Ashgabat*

Meals: *Breakfast*

Day 16

The tour will start early in the morning. You will travel to the stunning, mysterious natural sight of Darvaza Gas Crater. Just in the middle of the desert, you will see the unique scene of a large circular crater with burning gas that never goes out. The sight of a flame burning among the yellow sands of the desert fascinates and intrigues even experienced travelers. The crater has been burning since 1971. You will learn an interesting version of the crater's appearance from your guide. Dinner will be arranged in a camp style.

Overnight: *Private Yurts*



Meals: Breakfast, Dinner

Day 17

After breakfast at the camps, you will be transferred to the Uzbekistan border and proceed to the Khiva historical city.

Overnight: Hotel in Khiva

Meals: Breakfast

Day 18

Today you will explore Khiva town – one of the most ancient and special ones in the country. It was mentioned even in the X century, as the trading center of the Great Silk Road. Here you will visit the main sight, Itchan Kala town, which once served as the resting place for caravans. You will stroll around its unique streets and feel like in ancient times. Itchan Kala was included in the UNESCO World Heritage list in 1990. Your city tour program will also include the madrasah of Muhammad Amin-khan, Kelta Minar, Kunya Ark, madrasah of Muhammad Rakhimkhan, Pakhlavan Mahmud Mausoleum, Islam Khodja Minaret and Madrasah, Djuma Mosque and Minaret, and Tash Hovli Palace. Have a drive to Urgench airport. The day will end with a flight from Urgench to Tashkent.

Overnight: Hotel in Tashkent

Meals: Breakfast

Day 19

In the morning, you will head to the airport for a departure to Baku. (Tashkent-Baku flight is not included).

Arrive in Baku, head to the hotel, and have a check-in. You will have a free day to explore the capital.

Overnight: Hotel in Baku

Meals: Breakfast

Day 20

The day will start with a trip out of Baku to Gobustan National Park. The area is known for its petroglyphs, mud volcanoes, and gas stones. All this heritage is protected by UNESCO. In the Gobustan Museum, you will explore the different archaeological finds of this area. Later, you will feel like strolling around the Mars surface while exploring the grey-beige cracked earth with the mud volcanoes. After the tour to Gobustan, you will be driven back to Baku.

Overnight: Hotel in Baku

Meals: Breakfast

Duration: 5-6 hours

Length: 150 km

Day 21

Today you will have a Baku sightseeing tour including all the important historical and architectural sights. You will see the Flag Square, the House of Government, the Philharmonic Theatre named after M. Magomayev, and the Baku Mayor's Office. Then the tour will continue to the Old City, which has preserved its ancient architecture and narrow cobbled streets to this day. The Old City Tour will include



the Palace of the ShirvanShahs (15th century), the symbol of the city – Maiden Tower (9th century), kervansaray, mosques, and more.

Later in the day, you will visit the Heydar Aliyev Cultural Center, a masterpiece of modern architecture designed by Zaha Hadid. The tour will also include a stop at the Azerbaijan Carpet Museum, where you can explore the rich history and craftsmanship of Azerbaijani carpet weaving.

Overnight: *Hotel in Baku*

Meals: *Breakfast*

Duration: *5-6 hours*

Length: *60 km*

Day 22

Your first stop on the fourth day will be the Diri Baba Mausoleum in Maraza village. The next stop will be in the city of Shamakhi, with its largest mosque in the Caucasus. Then, you will head to Nij village, where you will forget about modern life and feel in a special world. Here is a unique small church of Udi people. There are only a few thousand Udi people in the world today, and the majority, approximately 4000, live in this area and village in Azerbaijan. They have roots in Caucasian Albania. They managed to preserve their traditions, language and culture. Today they practice Orthodox Christianity, and you will be welcomed with their kindness to see their church. Finally, you will reach your last destination, Sheki town, and will start a guided tour. The sightseeing tour will include the Upper Town and the magnificent Palace of Sheki Khans. The palace once served as a summer residence of khans and nowadays impresses with its lavish design and surrounding chinar trees. The Shebeke craft workshop will be the last destination.

Overnight: *Hotel in Sheki*

Meals: *Breakfast*

Duration: *7-8 hours*

Length: *300 km*

Day 23

On this day, you will head to Georgia. After crossing the Azerbaijan–Georgia (Lagodekhi) border, you will meet your Georgian representatives and begin your journey toward Tbilisi. Along the way, you won't miss the chance to stroll through the cozy streets of Signaghi, a picturesque town often referred to as the "City of Love." Despite its small size, Signaghi is rich in historical and cultural heritage, offering breathtaking views, charming architecture, and a warm, welcoming atmosphere. After your visit to Signaghi, you will continue to Tbilisi, where you will stay overnight. Tbilisi is considered one of the most cosmopolitan cities in the South Caucasus. Its vibrant atmosphere and the seamless blend of modern life with ancient history leave a lasting impression on every visitor.

Note: *You will cross the land border from Azerbaijan to Georgia on foot. There will be a walk of approximately 700 m from the Azerbaijan customs area to the Georgia customs area, which includes a few uphill sections. For your comfort, we recommend packing lighter luggage that can be easily wheeled or carried.*

Overnight: *Hotel in Tbilisi*

Meals: *Breakfast*

Duration: *5-6 hours*

Length: *280 km*



Day 24

After breakfast, you'll have a short trip to Mtskheta, which was the first capital of Georgia from the 3rd century BC to the 5th century AD. The town is considered the religious centre of Georgia. Our excursion will start with a visit to the Cathedral of the 11th century – Svetitskhoveli. The next sight to visit is Jvari Temple, located at the top of the hill, which offers a fascinating view of the confluence of the two rivers Kura and Aragvi. After your return to Tbilisi, you'll continue with a city tour including an in-depth exploration of the old town. The trip will start from the historic district of Metekhi, where you will see the Assumption Church located on the picturesque hill. Next stop will be the Bridge of Peace – designed by a well-known Italian architect; it is one of the most famous city landmarks. Hereafter, you will go up to the Narikala Fortress, situated on a hill. You will reach the fortress by the cable car, and at the top, a spectacular view of the city opens. Going down by foot, the excursion will continue to the sulfuric baths – a famous royal bath complex (XVII-XIX centuries), standing on the warm natural sulphur springs. That is one of the main attractions of the Old Town. Stroll around cosy Shardeni Street, named after the French traveller Jean Chardin. The street has an architecture resembling Paris and is full of cosy cafes, boutiques, and interesting galleries. The way will continue to the Juma Mosque located on the Botanical Street. Visit to Meydan Square, one of the central squares of Old Town. Excursion to Sioni church. There is kept one of the greatest relics of Georgia, the cross of St. Patriarchate.

Overnight: *Hotel in Tbilisi*

Meals: *Breakfast*

Duration: *5-6 hours*

Length: *60 km*

Day 25

In the morning, you will head to Ananuri Fortress, located in an amazing place on the shore of the Zhinvali reservoir and surrounded by green velvet hills. The fortress was founded in 1720 with a defensive purpose. The tour will proceed to the Gudauri resort. The town is considered one of the most popular ski destinations in Georgia. Although it's tourist season starts in winter, Gudauri is no less attractive in summer and autumn: green mountains, sunlit meadows strewn with fragrant flowers, fields with peacefully grazing cows, silence, and absolute idyll! In the Stepantsminda settlement, you will go up the hill to visit Gergeti Trinity Church (14th century) situated at an altitude of 2170 m at the foot of Mount Kazbek. From the top opens an unforgettable view of the famous Mount Kazbek. Return to Tbilisi.

Overnight: *Hotel in Tbilisi*

Meals: *Breakfast*

Duration: *7-8 hours*

Length: *250 km*

Day 26

In the morning, you will drive to the east of the country, to Kakheti – the main winemaking region of Georgia. Your tour will start with an exploration of Telavi – the centre of the Kakheti region. The tour will continue to Tsinandali estate, which is the patrimony of the famous Georgian dynasty – Chavchavadze. The estate is known for its amazing labyrinth, planted with exotic trees and cellars, where the unique collection of Georgian and European wine is preserved. The next sight to visit is the Batonis Tsikhe fortress museum of the Georgian King Erekle II. At the end of the day, you will have a tour around the well-known winery Khareba and have a chance to taste local wines, as well as have a master-class on baking Georgian national bread, shoti. Then, you will return to Tbilisi.



Overnight: Hotel in Tbilisi

Meals: Breakfast

Duration: 7-8 hours

Length: 250 km

Day 27

After breakfast, you will transfer to the Georgian-Armenian border at Sadakhlo. Once you pass through customs, your pleasant journey through Armenia begins. Your first stop will be in the scenic Tavush region, where you'll visit the historic Goshavank Monastery. The journey continues to the charming resort town of Dilijan, renowned for its arts and crafts, lush green landscapes, and fresh, healing air. From there, you will travel to Gegharkunik Province, home to the breathtaking Lake Sevan, one of the highest freshwater lakes in the world, situated at an altitude of 1,900 meters above sea level. By evening, you will arrive in Yerevan.

Overnight: Hotel in Yerevan

Meals: Breakfast

Duration: 9-10 hours

Length: 350 km

Day 28

Today you will have a city tour around Yerevan, the ancient capital of Armenia, which was founded in 782 B.C. Armenians are proud that Yerevan is 29 years older than Rome. During the city tour, you will walk around the centre of the city and visit the Cascade, Opera and Ballet Theatre, Mashtots Avenue, and Republic Square. You will head to Echmiadzin town – the religious center of all Armenians worldwide. Hereafter, the adoption of Christianity in 301 AD, one of the first Christian cathedrals in the world – Echmiadzin Cathedral was built. It is the seat of the Supreme Patriarch of the Catholicos of all Armenians. The cathedral keeps an important religious relic – the Holy Lance spear. In 2000, it was listed as a UNESCO site. You'll see the ruins of Zvartnots temple (the 7th century, UNESCO World Heritage Site), which was a miracle of its time. The trip will end with a visit of the Genocide Memorial – a solemn reminder of the first genocide of the 20th century.

Overnight: Hotel in Yerevan

Meals: Breakfast

Duration: 5-6 hours

Length: 40 km

Day 29

The day will start with a trip to Ararat Province, where one of the holiest sites in Armenia, Khor Virap Monastery proudly stands. You will climb up a small hill to explore the monastery and enjoy the breathtaking view of Biblical Mount Ararat. The tour will continue through a narrow canyon to the valley of red rocks, right where Noravank Monastery is located – built in the 13th century, it is a masterpiece of Armenian architect Momik. On the territory of the monastery, amazing khachkars are scattered all around – cross-tones designed by Momik.

Overnight: Hotel in Yerevan

Meals: Breakfast

Duration: 7-8 hours

Length: 240 km



Day 30

Today, you will have a 1-hour drive to the Canyon of the Azat River. Our destination is Geghard Monastery. This unique monastery is carved into nearby rocks, and the surrounding cliffs compose a great part of it. In 2000, it became a UNESCO heritage site. The trip leads us to Garni village, well known for its Garni temple – the only surviving example of Hellenistic architecture in the region. Back in Yerevan, you will have an excursion to the History Museum of Armenia – the main historical museum of the country, known for its Archaeological, Numismatic, and Ethnographic collections.

Overnight: *Hotel in Yerevan*

Meals: *Breakfast*

Duration: *6-7 hours*

Length: *90 km*

Day 31

Transfer to the airport, departure.



Booking terms

Booking process

Once you have selected your tour and travel date, click the "Book Now" button for your chosen date, fill in the required fields, and send us an inquiry. Alternatively, you can use the contact form on the "Contact Us" page in the "About Us" menu tab. Once we receive your inquiry and confirm all tour details with you, we will send a deposit invoice. After receiving the deposit, we will begin your hotel, train, and airfare reservations and send you a Tour Voucher with all the trip details.

Payment process

Tour payment is divided into 2 parts: 1. Deposit, and 2. Final payment.

1. Deposit: The deposit is 500 EUR per person. Once you've paid the deposit, it is fully refundable for one month. After this period, the deposit becomes non-refundable. The deposit is paid via credit card through our website or bank transfer. We require the deposit to begin booking your hotels, guide, vehicle, domestic flights, and train tickets.

2. Final Payment: The final payment can be made via credit card (a few days before the tour starts, bank transfer (at least 15 working days before the tour starts) or in cash (upon arrival, before the tour begins). In both cases, your tour manager will issue an invoice. If we do not receive all payments by the due date, we reserve the right to cancel your tour and apply the applicable cancellation charges (detailed below).

Tour Cancellation

If you or your group member cancels the tour, please make sure to let us know in a month after the deposit is paid. Note, the deposit is non-refundable; however, you can use it throughout the year and book another tour. In this case, train and domestic flight ticket fees will only be charged a cancellation fee.

Rights and obligations

The tours provided by our company are planned many months in advance and are typically not subject to changes or cancellations. However, in the case of unforeseen circumstances (such as weather or holidays), we may need to make adjustments to the itinerary. Despite any changes, all included services and attractions will remain the same. Please note that our tours require a minimum of 2 participants. We reserve the right to cancel the tour and provide a full refund or return of the deposit if the tour you booked does not meet the minimum number of participants. In the event of a cancellation, we will inform you no later than 30 days before the tour's start date.

We also kindly request that you report any complaints or concerns immediately during the tour so that we can address them. If no complaint is raised during the tour, compensation will not be provided afterward.

Please note that AraraTour Central Asia is not responsible for any services not included in the tour price. Our liability is limited to the services outlined in the tour. In the case of force majeure or any event beyond our control, both parties are released from liability or obligation. In such cases, no refunds will be issued.

Insolvency or bankruptcy insurance

AraraTour Central Asia guarantees the refund of clients' payments for any unfulfilled services, even in the event of the company's insolvency or bankruptcy.

